

BUKTI KORESPONDENSI
PROSIDING INTERNASIONAL

Judul artikel : Covid-19 Pandemic Impact towards Politeknik Pariwisata Bali

Prosiding : The 1st International Hospitality Entrepreneurship
And Innovation Conference 2021

Penulis : Ni Desak Made Santi Diwyarthi, I Wayan jata

No.	Keterangan	Tanggal
1.	Bukti konfirmasi submit artikel dan artikel yang di submit	27 Maret 2021
2.	Bukti konfirmasi revisi artikel	30 Maret 2021
3.	Bukti konfirmasi artikel di terima	5 April 2021

**1. Bukti Konfirmasi Submit Artikel
dan Artikel yang di Submit
(27 Maret 2021)**

On 2021-03-27 12:04, inheic@ppb.ac.id wrote:

Dear Esteemed Contributor(s),

Warmest greetings from The 1st InHEIC 2021 Bali Tourism Polytechnic.

We are pleased to inform you that your paper titled "**Covid-19 Pandemic Impact towards Politeknik Pariwisata Bali**" has been successfully submitted online and currently is being checked by our scientific reviewer. We will get back to you soon along with the Turnitin result and reviewer's comments for your paper.

We are highly appreciated your participation in the call for paper in our conference and please be kind for waiting further information about your paper.

Thank you for your fine contribution and cooperation.

Should you need further assistance, please feel free to contact us.

Wishing you well and take care,

Warmest Regards,

Ayu Dewi

Committee of The 1st InHEIC 2021



Covid -19 Pandemic Impact towards Politeknik Pariwisata Bali

¹Ni Desak Made Santi Diwyartha, ²I Wayan Jata.

Politeknik Pariwisata Bali
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Abstract

Covid-19 Pandemic impact human activities like social, economy, education, culture. Since the impact spread all over the world, Politeknik Pariwisata Bali closed the learning process on April 2020. This study aim to identify Covid-19 Impact towards Politeknik Pariwisata Bali, especially for Hotel Administration Study Program.

The research is a quantitative research with population 477 student of Hotel Administration Study Program, from first, third, and fifth semester. The sample are 92 students. The data were collected by questioner in likert scale by google forms. The results show covid-19 pandemic impacts towards the quality of institutional services (management issued the rule for lecturer, staff and student because the Covid-19 situation, i.e. only 50 % staff work at the office, e-service for the student), impacts towards student personalities (55,8% students try understanding the pandemic better, 69,6 % obey the rule on pandemic situation), impact towards quality of learning process (new normal habit by using mask, e-learning, and only 50 % from capacity normally), and quality of learning outcomes.

Keywords: *Covid-19, pandemic, impact, quality of services, personality, learning process, learning outcomes.*

I. Introduction

Politeknik Pariwisata Bali, formerly Balai Pendidikan dan Latihan Pariwisata Bali, now has 2.723 students, 151 lecturer and 175 staffs. Hospitality Administration Study Program has 477 students, 231 male and 246 female, 26 lecturer and two staffs. Covid-19 pandemic impact the activities at Politeknik Pariwisata Bali. Learning process was doing by internet with social media such as youtube, google form, google classroom, etc. This research aim to identified Covid-19 pandemi impact towards Politeknik Pariwisata Bali, especially Hospitality Administration Study Program.

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The population was 477 students of Hotel Administration Study Program, from first, third and fifth semester at Politeknik Pariwisata Bali. 231 are male, and 246 are female. Sample was 92 students, using purposive sampling method, who filled google form questioner and followed the interview. Data collection techniques used were interviews, observation, documentation, and questionnaire methods using the scale of Likert.

There are four aspect of Pandemic Covid-19 impact on education institution based on Mustakkim research (2020), namely the quality of institutional services, students personality, quality of learning process, quality of learning outcomes.

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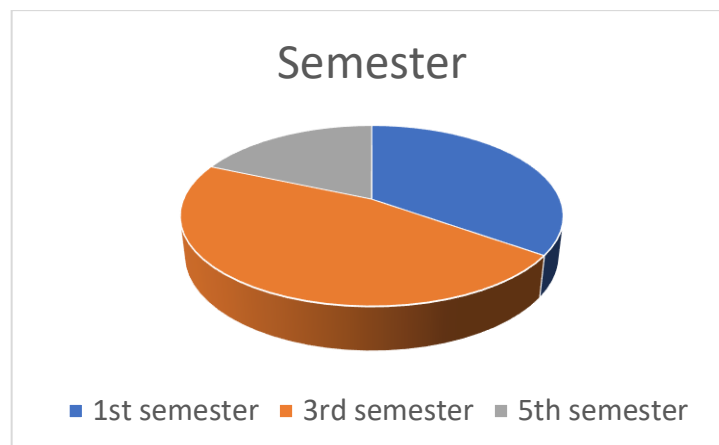


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The data shows that respondent consist of 32 students (34.8 %) from the first semester, 43 students (46.7 %) from the third semester, and 17 students (18.5 %) from the fifth semester.

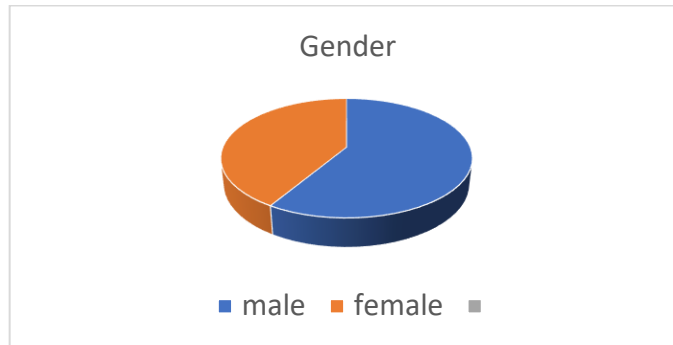


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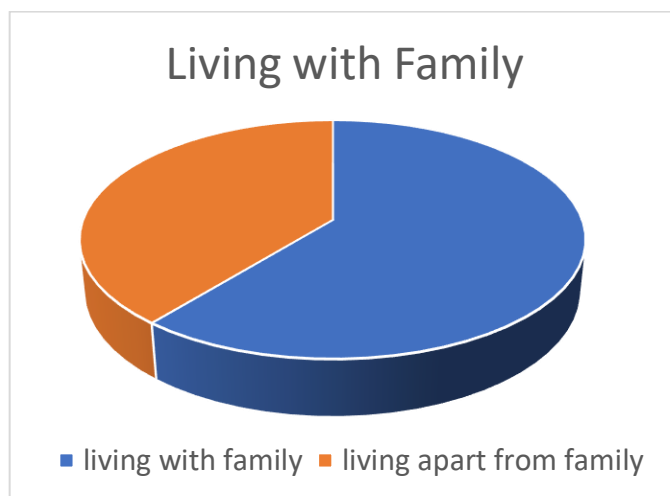


Figure 3: Students live with family

The data shows 92 respondents consist of 56 students (67.87 %) live with their parents or family, 36 students (39.1 %) live apart from their family.

Based on the data analyzed, the result are,

1. Covid-19 Pandemic impact towards Hospitality Administration Study Program consist of the quality of institutional services, condition of student personality, quality of learning process, and achievement of learning outcomes.
2. The impact of covid-19 pandemic was 4.46 (very high) on institution quality of service towards education process. The process of education has been disrupted.



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5. The impact of covid-19 pandemic was 4.37 (very high) on learning outcomes, could not achieve expecting curriculum and competencies standards, and 4.26 (high) on reducing face to face learning.

The results show covid-19 pandemic impacts towards the quality of institutional services (management issued the rule for lecturer, staff and student because the Covid-19 situation, i.e. only 50 % staff work at the office, e-service for the student), impacts towards student personalities (55,8% students try understanding the pandemic better, 69,6 % obey the rule on Pandemic situation), impact towards quality of learning process (new normal habit by using mask, e-learning, and only 50 % from capacity normally), and quality of learning outcomes.

The result show covid-19 pandemic has disrupted university's learning process and students personality, same as Mustakkim research (2020). It needs involvement of various parties in dealing with pandemic disruption.

V. Conclusion

The research shows covid-19 pandemic impacts towards Politeknik Pariwisata Bali, in the quality of institutional services, student personalities, quality of learning process, and quality of learning outcomes. Suggestion are, students awareness and discipline of cleanliness, healthy, safety and environment sustainability protocol in new normal era.

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**2. Bukti Konfirmasi Revisi Artikel
(30 Maret 2021)**

On 2021-03-30 15:55, inheic@ppb.ac.id wrote:

Dear Esteemed contributor(s),

Warmest greetings from The 1st InHEIC 2021, Bali Tourism Polytechnic.

Through this email we would like to remind you about the full paper submission deadline is on Friday, April 2th 2021.

Kindly follow the full paper template that we provide on our website www.inheic.com or visit <https://linktr.ee/InHeic.PPB> .

Thank you for your kind attention, looking forward to your full paper.

Should you need any further assistance, please do not hesitate to contact us.

Warmest Regards,

Shintya Dennis

Committee of The 1st InHEIC 2021

**3. Bukti Konfirmasi Artikel Published
(5 April 2021)**

On 2021-04-05 15:55, inheic@ppb.ac.id wrote:

Dear Esteemed contributor(s),

Warmest greetings from The 1st InHEIC 2021, Bali Tourism Polytechnic.

Through this email we would like to tell you that the paper accepted to publish in our proceeding.

Kindly follow the full paper template that we provide on our website www.inheic.com or visit <https://linktr.ee/InHeic.PPB> .

Thank you for your kind attention, looking forward to your full paper.

Should you need any further assistance, please do not hesitate to contact us.

Warmest Regards,

Shintya Dennis

Committee of The 1st InHEIC 2021



INTERNATIONAL HOSPITALITY ENTREPRENEURSHIP AND INNOVATION CONFERENCE

**“Refocusing and Strengthening The Hospitality Sectors
with Local Wisdom and Community In The Aftermath of
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Bali Tourism Polytechnic, April 8th2021

ISBN: 978-602-51521-5-3





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TABLE OF CONTENTS

ACKNOWLEDGEMENT	vii
PREFACE	x
GREETING FROM THE DIRECTOR OF BALI TOURISM POLYTECHNIC	xii
GREETING FROM THE COORDINATOR OF HOTEL ADMINISTRATION STUDY PROGRAM	xiii
HOSPITALITY 1	
EXIT STRATEGY FOR BUDGET HOTEL FACING THE UNCERTAINTY THROUGH THE COVID-19 PANDEMIC (Amirosa Ria Satiadji).....	2
THE SURVIVAL STRATEGY OF METLAND HOTEL DURING PANDEMIC COVID 19 IN CIREBON (¹ Fitriatunisa Shabrina, ² Toni Ari Wibowo)	18
AIRBNB - THE UNDERDOG IN THE ACCOMMODATION SECTOR: ADVANTAGES, DISADVANTAGES, SURVIVAL STRATEGIES, RESTRICTIONS, POLICIES AND PROTOCOLS (¹ Mae Eriko M. Ligutan, ² Patricia Marie E. Mangalus, ³ Richmond S. Bunyi, ⁴ Daeron Jezreel A. Adalia, ⁵ Dr. Dahlia Tanquezon).....	26
THE ROLE OF CUSTOMER SATISFACTION IN THE RELATIONSHIP BETWEEN SERVICE QUALITY ON REPURCHASE INTENTION: HOTEL GUESTS DURING PANDEMIC COVID-19 (¹ Muhamad Hasbi, ² Putu Utama)	51
CONSUMER BEHAVIOR STUDY IN COVID 19 PANDEMIC: PERCEIVED RISK, TRUST, BRAND CREDIBILITY, AND BOOKING INTENTIONS (¹ Gusti Agung Gede Witarsana, ² Ni Putu Diah Prabawati).....	60
EVALUATION OF HOTEL ROOM RENTAL RATES AT ADIWANA ARYA VILLAS DURING THE ADAPTATION/NEW NORMAL PERIOD (Cahyo Purnomo Loanata).....	68
HOSPITALITY 2	
GREEN PRACTICES OF SELECTED QUICK SERVICE RESTAURANTS IN CAVITE: CHALLENGES AND OPPORTUNITIES (¹ Regil John Y. Vergara, ² Dr. Jocelyn Y. Camalig).....	87
GREEN TEA MOJITO (Setyowati Ayu Widuri).....	132



THE EFFECT OF BRAND AWARENESS ON PURCHASE INTENTION AT FIVE-STAR HOTEL RESTAURANTS IN NUSA DUA AREA

(Ni Made Sri Wardani)..... 139

THE IMPACT OF COVID-19 PANDEMIC ON CONSUMER BEHAVIOR IN BUYING FOOD AND BEVERAGES IN BADUNG REGENCY, BALI

(Ni Luh Suastuti) 146

THE EFFECTIVENESS OF BINTANG KUTA HOTEL PROMOTION DURING THE PANDEMIC COVID-19

(Raissa Puspita)..... 147

THE IMPORTANCE OF PUBLIC RELATIONS IN IMPROVING THE POSITIVE IMAGE OF THE COMPANY THROUGH CORPORATE SOCIAL RESPONSIBILITY ACTIVITIES AT ALILA SOLO HOTEL

(Unggul Putra Jaya)..... 157

HOSPITALITY 3

COVID -19 PANDEMIC IMPACT TOWARDS POLITEKNIK PARIWISATA BALI

(¹Ni Desak Made Santi Diwyarthi, ²I Wayan Jata)..... 177

ANTECEDENT FACTORS OF STUDENTS' ENGAGEMENT TOWARDS OPEN AND DISTANCE LEARNING (ODL) DURING COVID-19 PANDEMIC

(¹Aziean Jamin, ²Syed Fareez Farhan bin Syed Mohd Nawawi, ³Mohammad Al-Yanieff Iqzrin Bin Mohammad, & ⁴Hassleda Hafiza Binti Abdul Halim Hafiz) .. 182

APPLYING EDUTAINMENT CONCEPT AMONG TOURISM MANAGEMENT STUDENTS IN LEARNING ENGLISH LANGUAGE

(¹Zainab Mohd Zain, ²Mohd Halim Mahphoth, ³Aziean Jamin, ⁴Noraini Ismail, ⁵Khairunisa Abd Samadi) 192

GUEST'S PERCEPTION OF SERVICE QUALITY DURING THE COVID-19 PANDEMIC AT FOUR STAR HOTELS CATEGORY IN NUSA DUA AREA OF BALI

(Avio Patria Wijaya) 202

DOMESTIC CUSTOMERS SATISFACTORY LEVEL DURING PANDEMIC: CASE STUDY VILLAS AT SEMINYAK BALI INDONESIA

(Kadek Dwi Mahesayasa) 215

GUEST'S PERCEPTION THE IMPLEMENTATION OF HEALTH PROTOCOLS IN 4-STAR HOTELS IN THE NUSA DUA BALI

(Hilda Apriani) 228



STRATEGIC & INNOVATION

VIRTUAL REALITY TOURISM AS A PRODUCT INNOVATION IN THE MIDST OF THE COVID-19 PANDEMIC ON THE TOURIST ATTRACTION OF THE PENGLIPURAN, BALI

(¹Daniel Christian, ²Gusti Ayu Putu Bella Harta Ningsih) 244

DEVELOPING E-TOURISM APPLICATION AS A RECOVERY STRATEGY DURING THE COVID-19 PANDEMIC: A PRELIMINARY STUDY

(¹Paula Dewanti, ²Hendi Hardiansyah, ³Ni Nyoman Supuwingsih) 259

PROPERTY OWNERSHIP BY FOREIGNERS OPERATED AS A TOURISM ACCOMMODATION BUSINESS AND IMPACT FOR HOTEL AND RESTAURANT TAXES IN BADUNG REGENCY

(Beni Bintoro) 262

IMPACT OF OWNERSHIP ACQUISITION AND MANAGEMENT ACQUISITION ON EMPLOYEE PSYCHOLOGY AT THE NON STAR HOTEL IN UBUD

(Ni Gusti Nyoman Srikanthi) 272

THE IMPACT OF TRUST AND USEFULNESS OF SOCIAL MEDIA TOWARDS INTENTION TO USE THE SOCIAL MEDIA AMONG LOCAL TRAVELER DURING COVID19 PANDEMIC

(¹Fathin Hana Fitri, ²Nurul Anis Syamira Hazli, ³Nur Atirah Ridzuan, ⁴Noordiana Sukur) 277

TOURISM DESTINATION & TRAVEL

THE ROLE OF GOVERNMENT IN THE RECOVERY OF TANJUNG LESUNG TOURISM DESTINATION POST-TSUNAMI SUNDA STRAIT IN 2018

(M. Ilyas Mustafa)..... 293

PREMILINARY STUDY OF THE DEVELOPMENT STRATEGY OF MANGROVE FOREST AND HEALTH PROCEDURES DURING PANDEMIC: CASE STUDY ECOWISATA IN PANTAI TIMUR KEDONGANAN, BALI INDONESIA

(Roy Saputra) 303

FROM POWDERY BEACHES TO SHINY NICKELS: AN EXPLORATORY STUDY ON THE POTENTIAL OF INDUSTRIAL TOURISM FROM THE DEMAND SIDE IN PALAWAN, PHILIPPINES

(¹Hajija V. Hasan, ²Zarina O. Hipolito, ³Quiana Paola T. Lucion, ⁴Kimberly Mendoza, ⁵Criselle Gervacio) 314

CORONAVIRUS IMPACT: THE STUDY OF POST-PANDEMIC PLANNED TRAVEL BEHAVIOR

(¹Putri Nurbalkis Mohd Zeamlee, ²Nur Fatin Hanani Mohd Nasir, ³Nur Syahirunnisaa' Abdul Rahim, ⁴Fadhilah Zainal Abidin*)..... 322



INTERNATIONAL HOSPITALITY ENTREPRENEURSHIP AND INNOVATION CONFERENCE (InHEIC)

CREATING EXPERIENCES WITHIN THE WALLS OF INTRAMUROS: AN ASSESSMENT OF THE TOURISM TRANSPORTATION IN INTRAMUROS
(¹Ian Keith Robles, ²Lord John Matthew Turiano, ³Walter Morales, ⁴Gabriel Timblaco, ⁵Dr. Jocelyn Y. Camalig)..... 338

THE IMPACT OF TOURISM DEVELOPMENT IN SANUR VILLAGE
(Eko Moh. Romi Kurniawan) 354

TOURISM, LOCAL WISDOM & CULTURE

THE ROLE OF COMMUNITY IN THE DEVELOPMENT OF WAKATOBI ARCHIPELAGO TOUR IN COMMUNITY BASED TOURISM
(Fadillah Manuhutu) 369

LOCAL COMMUNITY PARTICIPATION IN THE DEVELOPMENT OF TOURISM DESTINATION IN PESAWARAN, LAMPUNG
(Ni Made Winda Sri Utami)..... 379

AGRITOURISM AND THE CHALLENGES IN THE POST-PANDEMIC SCENARIO: A PORTUGUESE CASE STUDY
(¹Nelson Rodrigues, ²Bruno Sousa, ³Patrícia Quesado, ⁴Vasco Ribeiro, ⁵Marco Valeri) 390

ECOTOURISM DEVELOPMENT-BASED ON LOCAL WISDOM OF COMMUNITY IN MOSSO VILLAGE, TAMI DISTRICT, JAYAPURA, PAPUA PROVINCE
(Inggumi Rumawak) 407

IMPACT OF THE DEVELOPMENT OF KEMIREN VILLAGE INTO A TOURIST VILLAGE IN THE ECONOMIC AND SOCIAL SECTOR OF COMMUNITY IN BANYUWANGI
(I Wayan Rediyasa)..... 418

COMMUNITY PARTICIPATION IN THE IMPLEMENTATION OF BOROBUDUR MARATHON IN 2019
(Ida Bagus Gde Jayendra) 430

HOSPITALITY, LOCAL WISDOM & CULTURE 1

THE INFLUENCE ANALYSIS OF CLEANLINESS, HEALTH, SAFETY, AND ENVIRONMENT SUSTAINABILITY (CHSE) ON TOURIST VISIT INTENTION IN LOSARI BEACH, MAKASSAR CITY
(Vinny Corylitha Sarapang)..... 442

THE INFLUENCE OF DESTINATION IMAGE AND TRUST TOWARDS THE SATISFACTION AND LOYALTY OF DOMESTIC TOURIST VISITING PANDAWA BEACH IN THE NEW NORMAL ERA
(¹Mahendra Adi Winatha, ²Luh Putu Kartini) 448



THE IMPACT OF MANDALIKA TOURISM DEVELOPMENT ON THE SOCIAL ECONOMY OF LOCAL COMMUNITY IN KUTA LOMBOK

(Lalu Sandika Irwan)..... 464

WITHIN INTRAMUROS: A PERCEIVED SAFETY AND SECURITY OF TOURIST IN INTRAMUROS, MANILA

(¹Lalaine Macaraeg, ²Joy de la Cruz Kathleen Jade Gamboa, ³Juan Miguel Atienza, ⁴Alexndra Tapon, ⁵Dr. Jocelyn Y. Camalig)..... 475

PERCEIVED LOCAL TOURIST MOTIVATION TO TRAVEL TO SABAH DURING THE COVID-19 OUTBREAK: A CASE STUDY IN MALAYSIA

(¹Sarah Emily Binti Suhaimi, ²Nur Alisya Farahnaz Binti Mohd Anuwar, ³Muhamad Farid Irfan Bin Hamdan, ⁴Siti Amalina Binti Mohd Yazid*)..... 487

THE INFLUENCE OF URBAN SENSESCAPES PERCEPTION ON TOURISTS' ELICITED EMOTIONS, BEHAVIORAL RESPONSES, SATISFACTION, AND PLACE ATTACHMENT

(¹Irma Imamović, ²Bruno Miguel Barbosa de Sousa, ³António Joaquim Araújo Azevedo) 502

HOSPITALITY, LOCAL WISDOM & CULTURE 2

CULTURE AS AN ATTRACTION FOR TOURISTS AFTER COVID-19 PANDEMIC
(Ni Nyoman Sukerti)..... 513

COVID-19 AND MANAGEMENT OF SPIRITUAL TOUR PACKAGE IN GUNUNG SALAK VILLAGE

(Made Darmiati) 516

THE ROLE OF LOCAL WISDOM *TRI KAYA PARISUDHA* FOR FRONT LINE STAFF IN HOSPITALITY INDUSTRY

(¹I G N Agung Suprastayasa, ²Paula Dewanti) 520

LOCAL WISDOM AT NUSA DUA AS DESTINATION IN COVID-19 PANDEMIC
(Ni Desak Made Santi Diwyarthi)..... 524

APPLICATION OF TRI HITA KARANA CONCEPT AS LOCAL WISDOM IN HOMESTAY MANAGEMENT IN BADUNG REGENCY, BALI, INDONESIA

(Kadek Yuning Meila Kesari) 529

ANALYSIS OF CULTURAL TOURISM POTENTIAL IN SUMBAWAN CULTURAL VILLAGE PEKALONGAN CITY

(Maria Lydia Da Silva) 540

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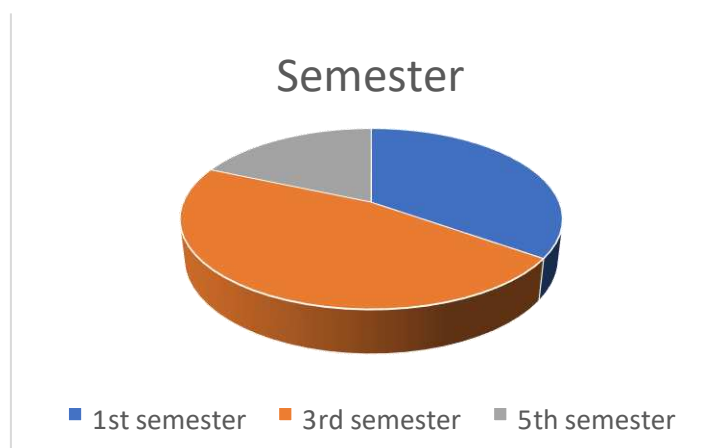


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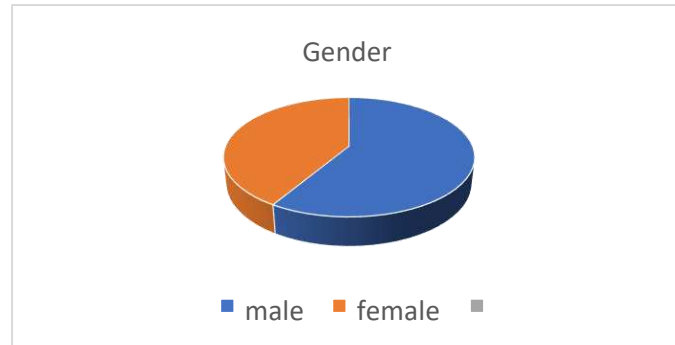


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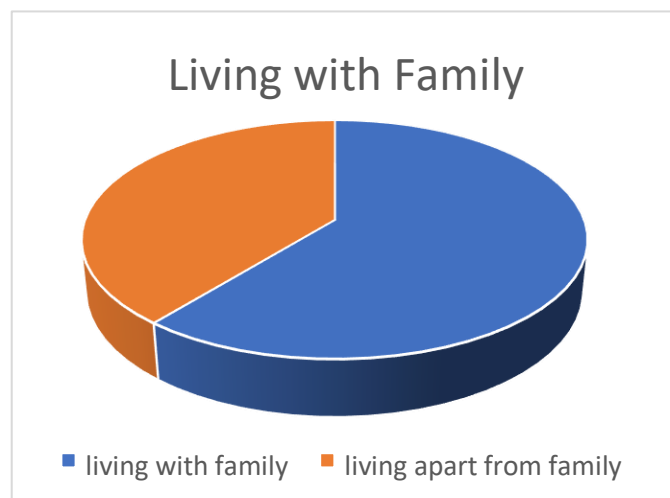


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3. The impact of covid-19 pandemic was 4.70 (very high) on students applied discipline towards healthy protocols. The impact of covid-19 pandemic was 4.55 (high) students effort to find sources understanding covid-19.
4. The impact of covid-19 pandemic was 4.26 (high) on quality of learning process which not accordance with institution curriculum. The impact of covid-19 pandemic was 4.16 (high) on learning process disruption with the rooster.
5. The impact of covid-19 pandemic was 4.37 (very high) on learning outcomes, could not achieve expecting curriculum and competencies standards, and 4.26 (high) on reducing face to face learning.

The results show covid-19 pandemic impacts towards the quality of institutional services (management issued the rule for lecturer, staff and student because the Covid-19 situation, i.e. only 50 % staff work at the office, e-service for the student), impacts towards student personalities (55,8% students try understanding the pandemic better, 69,6 % obey the rule on Pandemic situation), impact towards quality of learning process (new normal habit by using mask, e-learning, and only 50 % from capacity normally), and quality of learning outcomes.

The result show covid-19 pandemic has disrupted university's learning process and students personality, same as Mustakkim research (2020). It needs involvement of various parties in dealing with pandemic disruption.

V. Conclusion

The research shows covid-19 pandemic impacts towards Politeknik Pariwisata Bali, in the quality of institutional services, student personalities, quality of learning process, and quality of learning outcomes. Suggestion are, students awareness and discipline of cleanliness, healthy, safety and environment sustainability protocol in new normal era.

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